

**ROLE PURPOSE** – The individual will operate specialist equipment as directed. Focuses on providing general assistance to all maintenance colleagues ensuring that safety, airworthiness and customer standards are delivered in a quality and cost effective manner. The role has responsibility for ensuring that materials, tools, documentation and equipment are available when and where required, and that standards are maintained.

DIRECTORATE – MAINTENANCE

REGION – LONDON

JOB FAMILY – PRODUCTION

**Scope** – Team - Work in partnership with a business area of circa. 100 MPE providing expertise, advice and support.

**Accountabilities**

- Maintain a safe working environment through adherence to quality, health and safety and housekeeping standards
- Ensures compliance with all appropriate company procedures, policies, legal and regulatory requirements
- Driving and operation of all vehicles appropriate to area, including mechanical handling, lifting equipment and elevated work platforms to the limit of permits held.
- Transport, position and deliver components, materials and equipment to support maintenance
- Perform and assist with maintenance tasks as directed including cleaning and adverse weather duties
- Replenish vehicles, storage facilities and equipment as necessary
- Support the development of a high performance team and culture, in line with the company Hallmarks
- Support the delivery of departmental and directorate objectives

**Behaviours and attitude**

- I’m a role model for all BA brand behaviours and ways of working – I walk the talk
- I exude a can-do attitude (best of BA)
- I’m flexible and agile, always ready to adapt when things don’t go to plan
- I’m an ambassador for BA and my team

**My core traits**

- Ability to hold airport restricted zone access (essential for Terminal based role)
- Ability to hold an airside driving permit (essential for Terminal based role)
- Ability to carry out aircraft headset functions

**Skills / capabilities**

- Self-motivated, capable of working with minimal supervision and as part of a team.
- Prioritisation, planning and organisation
- Problem solving and acting on own initiative
- Capable of carrying out manual handling tasks
- Working to deadlines and standards
- IT literacy
- Proficient written and verbal communication skills
- Ability to comprehend procedures, technical documentation and demonstrates knowledge of airmanship and safety management systems
- Knowledge of the airport and/or maintenance environment (desirable)

**Qualifications / experience**

- Valid full UK driving licence (or equivalent)

**Key enablers**

Maintains regular communications, as appropriate, with the following key interfaces:

- Duty Shift Manager
- Satellite Technical Engineer
- Satellite Engineer
- All Production grades

**Key performance indicators**

- Able to maintain a balance of quality, safety, delivery and cost to support the integrity of the operation